

SPEAKERS



Melissa Birks, Senior Specialist, Superannuation, ASIC

(Melbourne and Adelaide Roadshow)

Melissa joined ASIC as a Senior Specialist in the Superannuation team in September 2018. Previously, she has held senior roles in relationship management, regulatory change, marketing and communications in Link Group, Superpartners, HESTA, Hostplus, AUSfund, Industry Fund Services and ME Bank. Melissa is passionate about protecting consumers and helping achieve a fair, strong and efficient financial system for all Australians. She has Bachelor of Science from the University of Melbourne, a Graduate Diploma in Educational Psychology from Monash University and an MBA from Deakin University and has successfully completed the Advanced Leadership Program run by Women & Leadership Australia.



Julian Cabarrus, Director of External Affairs and Strategy, ASFA

(Brisbane and Canberra Roadshow)

Julian is the Director of External Affairs and Strategy having joined ASFA in 2015.

In previous roles Julian was a Senior Policy Manager at the Financial Services Council, leading the FSC's agenda on financial advice policy, and an Executive Manager Advocacy for the Commonwealth Bank's Wealth Management Division.

Julian has over 17 years' experience in superannuation and wealth management with professional experience across a range of disciplines including policy, regulatory affairs, investment & regulatory compliance, training & development, and client services.

Julian holds a Bachelor of Commerce with Merit from the University of New South Wales.



James Champion, Senior Manager (Acting), Superannuation, ASIC

(Perth Roadshow)

James is a Senior Manager (Acting) in the Superannuation team at the ASIC. James has worked at ASIC for more than nine years, and has a broad range of superannuation experience across compliance, surveillance, policy and law reform work. During this time, James has worked on projects related to the member experience, new super products, and the role of employers in super, as well as taking a leading role in ASIC's response to the Royal Commission and Productivity Commission review of the superannuation system.



Ross Clare, Director of Research, ASFA

(Perth and Adelaide Roadshow)

Ross Clare joined ASFA in 1996 and has been Director of Research since 2006. In this role he has been responsible for preparation of research papers across a range of superannuation and retirement income issues. Topics have included the adequacy of retirement income, the structure of the Australian retirement income system, levels and trends of retirement and other savings, and the equity of government support for superannuation and other savings. He was responsible for the instigation of the ASFA Retirement Standard and for its ongoing maintenance.

Prior to joining the staff of ASFA he held senior positions with the Australian Treasury and an Australian Government research agency, the Economic Planning and Advisory Commission.

Ross Clare has degrees in Economics and Law from the Australian National University.



Jane Eccleston, Senior Executive Leader, Superannuation, ASIC

(Canberra and Sydney Roadshow)

Jane leads ASIC's Superannuation team and oversees ASIC's regulatory work associated with superannuation trustees in this \$2.8 trillion sector. Her 15 years of regulatory experience includes senior roles overseeing funds management, mergers and acquisitions, fundraising, corporate governance and supervising the ASX and other licensed financial markets. Before joining ASIC, Jane was a senior associate with Mallesons Stephen Jaques (now King & Wood Mallesons), working within the Corporate/Mergers & Acquisitions team. She has also worked as in-house counsel for the Westpac Banking Corporation. Jane holds honours degrees in Law and Psychology from the University of Sydney.



Fiona Galbraith, Director of Policy, ASFA

(Melbourne, Brisbane, Canberra, Perth and Adelaide Roadshow)

Fiona Galbraith is Director of Policy at ASFA and a lawyer with over 25 years' experience of advising on policy, governance, risk and regulatory compliance within superannuation.

Fiona has held a variety of senior management roles within the private sector, heading regulatory compliance; legal; audit and risk; and technical advice functions at National Mutual Life/Buck Consultants (1994 to 1997); Colonial/Jacques Martin Industry/JMIFA/Superpartners (1997 to 2005); AAS Superannuation Services (2005 to 2006) and CitiStreet/Precision Administration/Sunsuper (2006 to 2010).

Fiona has also had experience in the public sector – as Assistant Director, Advisings Section with the Insurance and Superannuation Commission in 1993/1994 and as Acting Legal Counsel with the Superannuation Complaints Tribunal in 2010/11.

Fiona has an economics degree, majoring in economics and accounting, and a law degree from the University of Sydney and has been admitted to practice in NSW.



Anne Maree Howley, Ombudsman, AFCA

(Melbourne, Canberra, Perth and Adelaide Roadshow)

Prior to joining AFCA, Anne Maree has had extensive experience as a financial services lawyer. Anne Maree's experience includes in-house legal roles in superannuation and life insurance companies and working as a solicitor with a top tier law firm. In addition, she has served on a number of trustee committees directed at complaints, claims, disclosure and risk management.

Anne Maree has a Bachelor of Laws and Bachelor of Arts from Monash University. She also holds a Graduate Diploma of Corporate and Securities Laws from the University of Melbourne.



Pamela McAlister, Ombudsman, AFCA

(Brisbane Roadshow)

Pam is currently an Ombudsman in the Superannuation, Advice, Investments & Life Insurance team at the Australian Financial Complaints Authority. She is an experienced financial services lawyer and governance specialist, with particular expertise in superannuation law and practice, trust law and regulation.

Pam's past roles include senior governance consultant with Mercer, specialist superannuation partner at Hall & Wilcox, Greenfields and Freehills, Group Executive - Governance at Australian Unity and Deputy Executive Director at the Australian Securities & Investments Commission. She was a member of the Superannuation Complaints Tribunal's Advisory Board until the end of 2018.

Pam has also chaired the Superannuation Committee of the Law Council of Australia, been general editor of the Australian Superannuation Law Bulletin, lectured in superannuation, trusts and administrative law for several tertiary institutions and served as a director on trustee boards and committees for a number of superannuation funds.



Glen McCrea, Chief Policy Officer and Deputy CEO, ASFA

(Sydney Roadshow)

Glen McCrea has overall responsibility for ensuring that ASFA's advocacy is prioritised appropriately and supported by evidence-based policy, as well driving ASFA's work around industry best practice. He also leads the policy and research team at ASFA.

He has a Masters of Public Policy (Economic Policy) and undergraduate degrees in economics and accounting.



Dr June Smith, Lead Ombudsman – Investments and Advice, Life Insurance and Superannuation, AFCA

(Sydney Roadshow)

Dr June Smith has a wealth of experience in the financial planning and related sectors, well-developed relationships with regulators, industry and consumer groups and a significant track record as an independent decision maker.

June is well recognised for her work developing the role of codes of practice to improve customer service, along with her efforts in promoting professional standards and business ethics in the financial advice industry.

Prior to AFCA, June was Lead Ombudsman Investments & Advice at the Financial Ombudsman Service (FOS) Australia. June was also previously CEO of the Code Compliance Monitoring Committee for the Code of Banking Practice and General Manager of Code Compliance and Monitoring at FOS. June has a PhD in Law from Victoria University, specialising in professional and business ethics and organisational decision-making within financial services organisations. She also holds a Bachelor of Arts (Hons) and a Bachelor of Laws degree from the University of Melbourne.

June's external appointments have included Member, Racing Victoria Appeals and Disciplinary Board; Independent Chair, Conduct Review Commission, Financial Planning Association of Australia; Independent Chair, Code Compliance and Monitoring Committee, Australian Travel Agents Scheme; Advisory Member, Member Compliance Committee, Financial and Consumer Rights Council of Victoria; and Victoria University Alumni Ambassador.

June is a member of ANZOA, the peak body in Australia and New Zealand for industry-based, parliamentary and statutory ombudsman offices.



Dr Sacha Vidler, Senior Manager, Superannuation, ASIC
(Brisbane Roadshow)

Dr Sacha has worked in superannuation since 2001 as an academic, policy advocate, consultant and regulator on a variety of themes including superannuation adequacy, tax arrangements, unlisted investment, SuperStream and account proliferation. Before joining ASIC's Superannuation team as Senior Manager this year, he was at APRA since 2015 working on innovative retirement income products and related-party outsourcing among other matters. At ASIC, he leads a team with a varied portfolio of work including consumer engagement, major entity supervision and insurance in superannuation.